

hirslanden 

Hirslanden Privé –
our services at a glance



hirslanden *Privé*



The range of Hirslanden Privé services for our privately insured patients.

Before hospital admission

A welcome folder with:

- Hirslanden Privé brochure and hospital documents
- Range of Hirslanden Privé services
- Hirslanden Privé visiting cards for visitors

And more besides

- Hirslanden Privé Guest-Relations attendant: he or she is your contact for all personal questions and special concerns

Obstetrics department

- Hirslanden Babybag with contents
- Voucher for a Hirslanden Privé subscription for *wir eltern* (in German) or *babymag* (in French)

In the hospital

- Rapid access to all medical services
- Exclusive medical care by an affiliated doctor with personal visits, discharge consultation, and follow-up care
- Guarantee of medical care by the affiliated doctor or his representative throughout
- State examined and registered nursing staff as contact persons for treatment and nursing
- Appointments for consultations, treatment, diagnostics etc. made to suit your personal wishes whenever possible
- Simplification of administrative issues
- Accompanied personally to room (admission)
- Comfortable, pleasantly equipped single room
- Welcome gift in the room

- Louis Widmer care products
- Hirslanden Privé dressing gown and slippers
- Extra benefits from hotel services:
 - Courtesy newspaper of choice
 - Free choice of menu and à la carte meals at no extra charge
 - Diet menus, kosher menus and individual meals
 - Complimentary mineral water, coffee and tea
 - Room service daily from 11.00 to 20.00 from the internal telephone number
- Free Internet access (laptop and mobile printer unit on request)
- Laundry service: collection and delivery service for private clothing
- Appointments arranged for hairdresser, manicure, pedicure and massage
- In-house service for sending private letters
- Flexible visiting hours
- Booking hotel rooms for partners or relatives
- Contact with and organisation of Spitex and rehabilitation courses
- Comprehensive medical emergency service in the Hirslanden A&E units around the clock
- General advisory services and information from Hirslanden Healthline:
T +41 848 333 999

After hospitalisation

- A survey of satisfaction during the stay in the hospital